

Jumping Juniors Ltd.

Privacy Policy

January 2022

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Data/Privacy Policy

This policy outlines the way we process your personal data and to also make sure you are aware of how your data is used by Jumping Juniors.

How we collect your information

We collect your personal data in a few different ways, which are outlined below:

1. When you make a booking through Class for Kids via our website.
2. When you get in contact through our social media pages.
3. When you provide information through email to Jumping Juniors.
4. Through photos (for those who agreed to photo consent).

The types of information we collect about you and your child/children

- Contact information (names, e-mail addresses, phone numbers, postal address)
- Records of communications we have had from you
- Payment and financial information. This is stored and managed through Stripe, a third-party payments processing company.
- Information obtained through the booking form on Class for Kids, such as medical information, date of birth and photography consent.

How we may use your personal data

Any personal data we collect will be used for the purposes set out at the time of collection. The ways we use your personal data include:

- Administration of your class/booking
- Taking payments for the booking
- Analytical purposes
- Advertisement purposes
- Communication of any additional Jumping Juniors activities which may be of interest to you

Your marketing preferences

You are in control with how we communicate with you and how, however we may need to contact you in an event where we need to fulfil our service, examples of these include:

- Contacting you that a class has needed to be cancelled
- E-mailing payment receipts
- E-mailing you a credit note
- Confirmation of payment
- Questions we may need to ask regarding information provided on the enrolment form, such as a question about a medical condition you have disclosed.

If you have any preferences on how you would like to be contacted, please email hello@jumping-juniors.com

Sharing your information with others

We do not sell or share your personal data with other organisations apart from Class for Kids and Stripe (our payment software). Our employees use the data for the purposes of administration and running the classes.

How long is your information kept

We will retain your personal data for as long as necessary for each purpose we use this for. We need to retain information provided at booking for a period of five years after your last interaction with us to fit in with accounting, tax reporting and record-keeping purposes.

Your rights

The GDPR provides the following rights for individuals:

1. The right to be informed
2. The right of access
3. The right to rectification
4. The right to erasure
5. The right to restrict processing
6. The right to data portability
7. The right to object
8. Rights in relation to automated decision making and profiling.

Please note that we may be entitled to refuse requests where exceptions apply.

Contacts and complaints

If you have queries about this privacy policy, please contact us:

E-mail: hello@jumping-juniors.com

Telephone: 01892 240397

If you are dissatisfied with how we are processing your personal data, you can contact Jumping Juniors to discuss this further or you can make a complaint to the Information Commissioner.

